

The wonderful world of Aegean

OK for medical clearance

If you are having an oxygen concentrator, then the MEDIF will need to contain details of the make and model of the concentrator; also the attached document will need to be sent to the patient to sign and then faxed to the airline (this cannot be completed by Healix or us).

If the airline needs an SSR MEDA then fax the MEDIF to our agent voy/meon – they need to put the details in the booking.

If the airline requests SSR for oxygen then the agent voy/meon needs to put the details of the oxygen we are requesting into the booking – even though we are providing the oxygen ourselves.

There are different contact numbers for the airline:

These two are the best for med clearance, when calling clearance try to speak to the same person each time otherwise they are useless.

:

0030 210 626 1915

0030 210 626 1916

Ageon: 0030 210 626 1000

or 626 1934

or 626 1712

The clearance department is open from 9am Greek time.